

Positioning Your Company for Better Pricing

Virtual Panel on Brand and Pricing for Growth Companies March 27, 2025







Sustena Helps Drive Marketing



* Based on growth metrics: capital raised, IPO valuation, and acquisition value

\$7.6 B

Value

created*











































































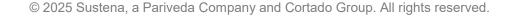












Cortado Group Serves Mid-Market Private Equity Funds

The Cortado Group has successfully delivered over 300 engagements to 120 portfolio companies owned by over 30 PE firms.

Companies We Serve:

- PE Growth and Buyout Firms
- Business-to-Business
- Mid-Market (\$15–\$500M in Revenue)
- UK, EU, and North America

Leaders We Advise:

- Fund Managers
- Operating Partners
- Deal Partners
- Managing Directors
- CEO, Founders
- CEO, Investor-Placed

Some of our Private Equity Partners: BainCapital Banneker Partners Riverside Acceleration Fund KOHLBERG COM PANY RESOLVE Riverside Acceleration Fund TRIVEST

Top-Line Revenue + EBITDA Growth = Increased Multiples



PE's and PortCos on Brand and Pricing



How brands drive pricing power is a very compelling issue for our companies — especially for those likely to go through a sale process."



Execs hear that "better brands command price premiums," like Apple, but often **struggle to see the path** to building a brand that commands a price premium (for themselves)."



Pricing is a board-level topic. If a brand can help a company maintain pricing power in a market, that can unlock current and future growth."



Newer brands...haven't had a decade to do brand building that compounds their value and realizes (their full) pricing power."

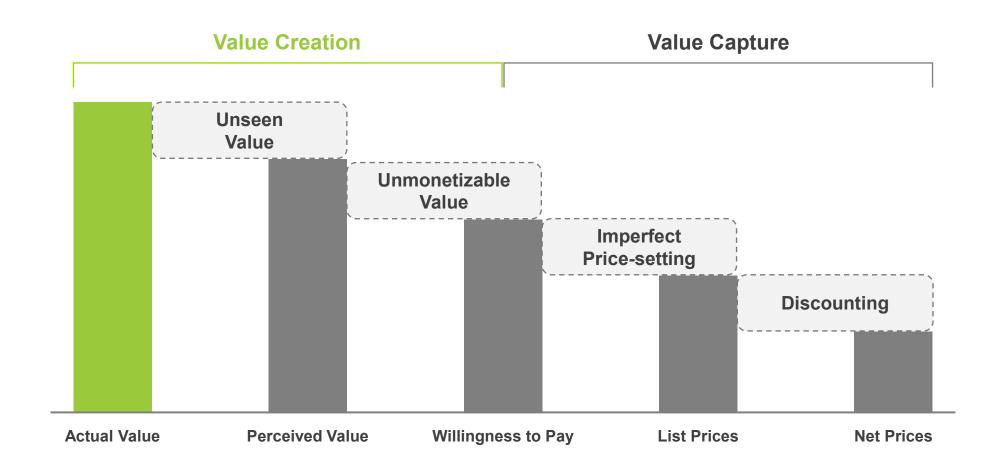
Positioning-Pricing Snap Poll

We asked growth leaders four questions about their current pricing and market positioning:

	Yes	No / Not Sure
Does your current pricing effectively capture your customers' willingness to pay?	31%	69 %
Are your customers aware of the full value your products / services can deliver?	38%	62 %
Does your market positioning truly differentiate your products / services vs. your competitors?	23%	77 %
Is your sales and marketing team aligned on the right target price for your products / services?	38%	62 %

Many companies are unclear on how brand and pricing align in support of their growth efforts.

Pricing is Ultimately About Capturing Value, but it's Easy to Leak Value as You Monetize a Product



Pricing Performance Begins and Ends With Your Brand

1. Understanding the Value Proposition

Identify and emphasize your product's unique features and benefits through comprehensive market research and customer insights.

2. Competitive Analysis

Analyze competitors to develop a unique pricing model that highlights your product's distinct value and market position.

3. Cost-Plus vs. Value-Based Pricing

Blend cost considerations with perceived customer value to set a competitive and profitable price point.

4. Pricing Transparency

Build customer trust with clear, transparent pricing structures that clearly communicate value and justify costs.

5. Early Adopter Pricing

Attract and reward early adopters with exclusive pricing or benefits, fostering a community of brand advocates.

6. Iterative Pricing

Employ a flexible, feedback-driven approach to refine pricing, adapting to market responses and evolving product value.

7. Freemium or Free Trials

Leverage freemium models or free trials to showcase product value and encourage upgrades or full purchases.

8. Dynamic Pricing

Implement dynamic pricing strategically for promotions, ensuring transparency, and customer understanding.

9. Building Scalable Pricing Models

Develop scalable pricing structures that with your growing customer base and product offerings.

10. Customer Feedback Loop

Incorporate regular customer feedback into pricing strategies to align with market perceptions and enhance customer loyalty.



Questions We Research on Pricing – Last 12 Months

		1	 <u> </u>	4	<u> </u>
Value Creation	1. Pricing is a strategic priority (part of our annual planning)				
	2. We understand what your customers value most about our product				
	3. We target a well-defined ideal customer profile 2X/year with our pricing				
	4. We routinely ask (monthly) our customers what they are willing to pay for our product				
Value Capture	5. We have data tools in place to manage how our products are priced				
	6. Our sales compensation structure is aligned with pricing objectives annually (margin not just volume)				
	7. Sales reps are disciplined followers of discounting policies and never discount outside of guidelines				
	8. Sales uses (weekly) pricing tools and dashboards required to assure profitability				

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		Brand	1	2	3	4	5
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From Our Experience Working With Clients on Their Pricing

EBITDA Margin Increase

14.7%

increase in net margins

Revenue Growth
On Course

4.5%

revenue uplift per opportunity

Increase in Customer LTV

6.2X

increase

Better Brand Positioning Drives Key Outcomes

What is a brand's impact on talent?

Better brands impact cost to hire, retention and productivity

What is a brand's impact on valuation?

Better brands impact EBITDA and multiple

What is a brand's impact on organic growth?

Better brands impact sales efficiency, customer retention and margin

50% reduced hiring costs

25%⁺ higher valuation

13% price premium

Measuring Brand Value: A Sample Use Case for SaaS Co

SaaS Co Profile: \$100M in sales, 500 employees, 1,500 customers, 26% CAGR over 36 months

Metric	Current Brand	Better Brand	Impact
Multiple	14X EBITDA	15X EBITDA	\$70,000K
Margin	\$5K MRR	\$5.5K MRR	\$12,000 K
Sales	10K / mo	11K / mo	\$1,800K
Cust Churn	75% CRR	80% CRR	\$9,600K
Hiring / Retention	\$4,425	\$2,212	\$1,100K

\$95 M incremental value from a better brand

Two Areas Where Better Brands Improve Pricing Power

- 1 Positioning
 - Core messages
 - Value proposition
 - Elevator pitch

"Six months after launching our brand, every other player in our industry copied what we did."

Matt Kunish, EVP



"Aligning new positioning and how we go to market drives greater value and new business."

Jim Buchanan, CEO



- 2 Product Architecture
 - Business model: MRR
 - Platform vs. single solutions
 - Integrated functionality

"Merging companies, each with its own unique value and products, with a better brand was vital for our growth."

Steve Johnson, CEO



"Our offerings were more than we could articulate. A better brand conveys who we are, where we're headed."

Matt Reilly, CEO



Get in Position(ing) to Win

Why do your clients need you most (versus internal capabilities or competitors)?

Have you clearly defined whom you sell to? Who are buyers, gatekeepers, deal killers?

Are customers, partners, and others clear on what you sell? Is it compelling and differentiated?

How and how well do you market and sell? Do you understand your clients' buying journey?

Learn More



Sustena Insights:

Ensure Your Return on Brand Investment



Sustena Webinar:

Stand Out in the B2B Crowd



Cortado Insights:

Pricing the Most Impactful Profitability Lever



Cortado Report:

Price Optimization: The Ultimate Value Lever







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Questions? Comments?

